

Seaton End Cottage information

To ensure we make the cottage as safe as possible you will notice some items have been removed from the cottage. This includes the guest comments book and information pack. To ensure you still receive the information we think you may need to know for your stay we have included it here and provided it to you electronically before your arrival. Please get in touch if there is information missing from this pack.

Owner Contact number and feedback

If you have any concerns, please call Jo Thompson on 07985 436664.

We would be grateful for any comments you may have following your stay in the cottage please call Jo on the number above or email seatonendcottage@gmail.com

Please follow us on Facebook and Instagram #SeatonEndCottage

Housekeeper Contact number

Our housekeepers name is Sandra Gibson, her contact numbers are 01287 207044 & 07463 806806.

Useful Information

Check in / Check out & Collection of the keys

To allow sufficient and safe cleaning time during change overs check in and check out times have been changed to the following:

Check Out **10.00am** on the day of departure

Check in **5.00pm** on the day of departure

Key collection is available from the key safe at the back door. The code will be texted to you 3 days before you arrive. Please ensure we have your mobile number.

Thank you for your understanding during these difficult times.

Loss of electricity

It is not likely, but if the electricity in the cottage switches off please test the trip switches, which are to the left in the entrance hall between the inner and outer front doors.

There are 2 torches available in the cottage. One on the upstairs landing window ledge and the other on the kitchen window ledge near the back door. Please inform us if the batteries need replacing.

Water

If for any reason you need to stop the water into the cottage the stop tap is located under the kitchen sink. Please call us to let us know what the problem is.

Windows

Some of the windows stick a little; please tap gently on the wooden frame not on the glass to open.

Keys should be available in each window ledge.

Please shut and lock all windows when vacating the cottage.

Water Heating

The immersion heater switch is the white one up in the top right hand corner of the entrance hall just behind the living room door.

Press the switch for the desired time; $\frac{1}{4}$, $\frac{1}{2}$, 1 or 2 hours. $\frac{1}{2}$ hour is enough for having a wash or washing up and 1 hour for a bath or 2. Please be careful the water gets VERY VERY HOT!!!!

Fridge

The fridge can get too cold if set too high. Please leave the setting at number 1 to avoid this.

Bedding

The beds will be made up for your arrival. We now request that you strip the bedding from the beds prior to your departure. A bag will be provided for you to place and tie the bedding in ready for our housekeeper to collect. There is a summer and a winter duvet available. Please swap if you would like to be warmer or cooler. The spare duvet is kept in the white cupboards.

Telephone and Mobile Phone reception

There is no telephone in the cottage. If you need to make a call there is a phone box on the corner of the High Street opposite the Art Gallery.

The mobile phone reception in Staithes is very limited. Take the chance to turn your phone off and unwind.

WiFi

We have avoided WiFi for years; the main reason for this is that we, and the majority of our Guests, spend time in Staithes away from our fast-paced lives at home. We feel that a few days without mobile phones or internet reception works wonders for the mind and is completely relaxing.

For those of you that would like to check in with family at home the WiFi log in details are available at the cottage.

Pets

One Small / medium dog is allowed if arranged prior to your arrival. Please ensure your dog stays downstairs and off the furniture.

We request you use your pets own Bowls and Bedding and remove any hairs before vacating the cottage.

Private Areas

The attic room and cupboard in the living room have been set aside for owners use only.

Smoking

Please respect that the cottage is **No Smoking.**

TV and DVD player

Print this page and take it with you if you can – it's very useful to refer to.

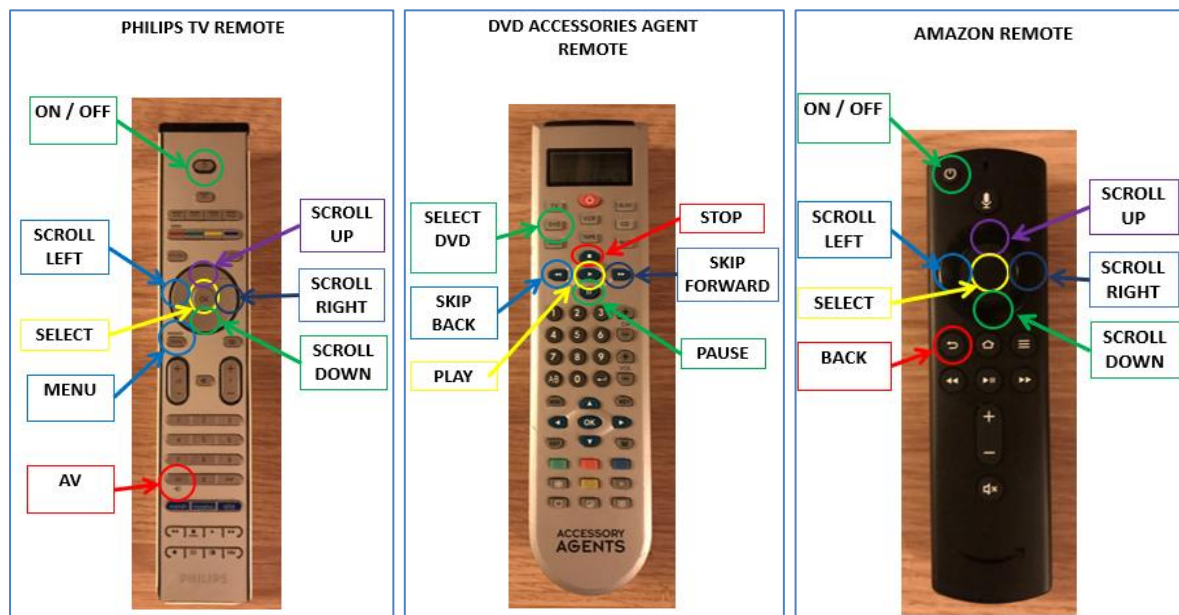
The cottage has Freeview Digital channels, a DVD player and an Amazon fire stick.

To change TV channels use the silver PHILIPS remote. Click the menu button. Select programme guide. Using the circle button for right, left, up and down select the programme wanted and click ok. Press the menu button until the menu clears from the screen.

To use the DVD player use the silver accessory agent remote. Select DVD near the top of the remote. Place your DVD into the player. Use the green coloured buttons to play, stop and skip scenes.

To use the Amazon stick first use the silver PHILIPS remote, press the AV button and select HDMI 1. Then use the small Black remote, Press the ON button. The stick isn't signed into all the apps on the first screen so select Prime Video or Scroll down using the bottom of the circle to the Prime amazon Originals, Movies, TV shows etc . Press the centre of the circle to select and play. Use the back button to return to the previous selection or screen.

To return to TV use the silver PHILIPS remote. Press the AV button and select TV.



Rubbish

The wheelie bins in Staithes are emptied fortnightly. One week normal rubbish and recycling the next. Please sort your rubbish accordingly; place **normal rubbish in the GREEN bin** and **Recycling in the BLUE bin**.

Recycling – below is a list of items which are allowed in the recycling bin. Please try to recycle as much as you can.

Yes	No
Glass (but not window glass or pyrex)	Food waste
Card and cardboard; from cardboard boxes to plain greetings cards (no glitter etc) & corrugated card	Plastic/carrier bags
Plastic bottles & the lids	Black bin bags
Clean yoghurt pots	Nappies
Clean margarine or butter tubs	Polystyrene
Large plastic ice cream tubs	Plastics, such as; plastic film, DVD / CD cases, coat hangers, children's toys, garden furniture etc.
Plastic fruit punnets and food trays	
Clean plastic ready meal trays	
Plastic washing tablet containers	
Food and drink cans; please rinse cans first	
Empty aerosols	
Cartons, such as juice cartons and milk cartons	

Heating - Please do not cover or Obstruct the heaters.

Please note that the electric heaters are night storage heaters which means they build energy during the night. We have found that the heaters set to 18°C keeps the cottage warm. In the kitchen and Living room they are set to 'User Timer mode' so that heat is available throughout the day. In the bedroom and on the landing they are set to 'out all day' mode so there is released morning and evening heat. The heaters will adjust the energy required each day depending on the previous data stored. During Autumn, Winter and Spring please **DO NOT** switch the heaters off at the wall as the storage data will be lost.

If you find the cottage too warm or too cold please adjust the temperature up or down but please be aware that it will take a few days for the heaters to regulate.

Upstairs leaving the small bedroom door ajar allows heat circulation from the landing heater. There is a small oil filled heater in the small bedroom to use if you need. Please ensure the oil heater is switched off on your departure.

There is of course the open fire in the Living room. The fire is very efficient and does heat the cottage very well. The fire will be laid for your arrival ready to light and the coal bucket will be full. If you would like more coal, sticks or logs they are for sale from Lindisfarne, 5 doors up on Church Street.

Please **DO NOT** put any ashes in the BLUE Bin for Recycling.

Instructions on how to set a real coal fire going

Please use the open fire. We understand that many homes no longer have real fires so some visitors may be unsure how to handle a real fire. We have put together these guidelines to help you and to ensure that you and the cottage are safe.

Guidelines on how to make a fire

There are many ways to make a fire and everyone has their own way. This is one way to do it.

1. Break 2 firelighters in half and place the 4 pieces spaced out in the fire grate.
2. Lay sticks across in a criss-cross pattern.
3. Lay some smaller pieces of coal onto the sticks. You do not need much coal at this point.
4. Open the lower part of the grate; this will help the fire to draw.
5. Light the four pieces of firelighter.
6. Once the fire is going gradually build up the level of coal.
7. Once going shut the bottom grate. Use one of the utensils as it will be hot!
8. Watch your fire glow!
9. Add more coal or a log when required.

Safety considerations

1. Clear away the ash from the grate daily to prevent build up.
2. Place the ash into the metal bucket outside the back door to cool down.
3. Allow ash to cool fully before putting into the outside bin.
4. When the bucket is empty or contains cold ash please keep inside the kitchen.
5. Always use a fire guard when small children are in the room, when leaving the room or when leaving the Cottage.

To help our cleaner please empty the grate before you leave.

Places to Eat

There are plenty of places to eat nearby for breakfast, lunch and evening. We have listed places that we, or our friends, recommend. The list is not exhaustive so feel free to go find more wonderful places to eat.

*Please note that services may vary considerably due to COVID 19. The hospitality sector need to make significant changes to meet government guidelines. Please be prepared for cafes and pubs to be closed during your stay or only able to manage limited numbers of guests. Some may be providing take out. We haven't listed who is doing what as things are changing so rapidly we would risk sending you information that would very quickly be out of date.

Dotty's Vintage Tea Rooms, Staithes – On the high street has the most amazing scones & Cake

Sea Drift Café, Staithes – On the Sea Front has wonderful cake, coffee and ice cream

The Tea Shop, Staithes – At the top of the bank near the car park

The Royal George, Staithes – Just up the High Street for fabulous pub food

Cod and Lobster, Staithes – The other side of the road, you cannot miss it!

Fox and Hounds, Dalehouse – Depending on the weather and your mood the Fox and Hounds is within walking distance.

The Ellerby, Ellerby – 5 minutes drive away. Eat in the Restaurant or in the bar area

Cliffemount Hotel, Runswick Bar – A lovely walk along the cliffs during the day with superb views of the Bay or drive there for an evening meal.

The Black Bull, Ugthorpe – Great pub food, decent portions

The woodlands Bistro, Sandsend – Lovely for lunch

The Heart Inn, Sandsend – another pub with decent food

Estbek House, Sandsend – More pricey but worth it for a special evening

Rusty Shears, Whitby – lovely for lunch and Dog Friendly

The Postgate Inn, Egton Bridge – We found this little gem on our way back from the moors in the snow. Great food!

Your nearest shops

In the old village on the high street you can find the family Butchers, they are open most mornings where you can buy locally sourced meat, pies and groceries. There are also a couple gift shops and a confectionery shop for treats.

For everything else there is a Co-op at the top of the village on the main road. Turn in the direction of Hinderwell and you cannot miss the shop before you leave Staithes itself.

Activities in the village

Life in Staithes is slower so take the chance to slow down and relax.

Try sitting on the bench in front of the cottage with a cup of tea in the sunshine watching the boats come and go.

The coast around Staithes is both visually stunning and is renowned for fossil hunting. Please make sure you return everything to its rightful place and please make sure you check the tide times before you set off; the Sea comes in quickly.

Visit the Lifeboat, Art Gallery, Cafes, Shops, Craft Fair, Museum....

Walking is an absolute must. There are plenty of routes nearby. The Cleveland way passes through the village and the beach at Runswick Bay is a three mile walk along the cliff tops. Sandsend (9 miles) is another beautiful village with a picture-postcard sandy beach.

Places to visit

The list is endless and it would be silly to list everything here.

Staithes sits in the North York Moors National Park. Lots to see and do in God's own county and there is something for everyone nearby.

Address and phone number for the Whitby Tourist information centre.

Langborne Rd, Whitby, North Yorkshire YO21 1YN, 01723 383636

Useful contact numbers

Whitby tourist information centre

01723 383636

Doctors Staithes

01947 840480

The surgery is located at the top of the village: Seaton Crescent, Staithes, TS13 5AY

Monday:	8.00am – 7.30pm
Tuesday:	8.00am – 6.00pm
Wednesday:	8.00am – 1.00pm
Thursday:	8.00am – 6.00pm
Friday:	8.00am – 6.00pm
Saturday:	Closed
Sunday:	Closed

Out Of Hours

What to do on requiring medical help outside of the Surgery's opening hours - from 6.00pm - 8.00am
6.00pm-6.30pm (Monday-Friday) Call Staithes Surgery on 01947 840480

Pimecare out of hours service will reply to any phone calls to the Surgery between the hours of 6.00pm - 6.30pm. After 6.30pm you will be asked to ring 111 (a free phone number)

6.30pm-8.00am (Monday - Friday) and 24hours Saturday-Sunday (including bank holidays) - Call 111: When you call 111, a trained adviser will ask you questions to find out what is wrong, give you medical advice and direct you to someone who can help you, like an out of hours doctor or a community nurse.

If the advisor thinks your condition is more serious, they will direct you to hospital or send an ambulance. If you do not speak English, tell the advisor what language you want to speak and they will get you an interpreter.

Calls to NHS 111 are free from landlines and mobiles

EMERGENCIES - Call 999

WHEN DO I USE IT?

You should only call 999 in an emergency - For example, when someone's life is at risk or someone is seriously injured or critically ill.

Call 111 if you need medical help fast, but it is not life-threatening

For health needs that are not urgent, you should call the GP in their normal opening hours.

Dentist Miss K Willoughby**01287 640 333 27**

West Road, Loftus, Saltburn-By-The-Sea , Cleveland, TS13 4RP

Monday:	9.00am – 12.30pm	1.30 – 5.00pm
Tuesday:	9.00am – 3.30pm	
Wednesday:	9.00am – 12.30pm	1.30 – 5.00pm
Thursday:	9.00am – 12.30pm	1.30 – 5.30pm
Friday:	8.30am – 2.30pm	
Saturday:	Closed	
Sunday:	Closed	

Clevedale Veterinary Practice local surgeries**Upleatham surgery****01287 623802**

Home Farm, Upleatham, Redcar, TS11 8AG (approx. 11 ½ miles)

Monday – Friday	8:30am - 6:00pm
Saturday	8:30am - 12:00pm

Whitby surgery**01947 825042**

10 The Parade, Whitby, YO21 3JP (approx. 10 miles)

Monday – Friday	8:30am - 6:00pm
Saturday	9:00am - 12:00pm

Inventory

Please let us know if there is anything missing that needs to be replaced or something you would like us to provide that isn't listed.

Kitchen

Cutlery & Utensils

4 dessert spoons
4 soup spoons
4 knives
4 forks
4 teaspoons
4 sharp knives
Bread knife
Scissors
Tin opener
Whisk
Cheese grater
Bottle opener
Garlic press
Peeler
Pizza cutter
Potato masher
Ladle
Spatular
Slotted spoon
2 Serving spoons

Pans

3 pans
Steamer
Frying pan
2 Baking trays
Grill tray
Wok

Miscellaneous

Bin
Entrance mat
Dustpan & brush
Various cleaning chemicals
New Cleaning Cloth & Sponge for arrival

Crocery & Glasses

4 small plates
4 pasta bowls
4 cereal bowls
4 large plates
4 mugs
3 egg cups
4 wine glasses
4 champagne flutes
4 Glass tumblers
3 pint glasses
Teapot

Accessories

Drainer
Washing up bowl
Wooden chopping board
Glass chopping board
Colander
Casserole dish
Glass bowl
2 oven dishes

Appliances

Washing machine
Fridge/freezer
Oven
Microwave
Kettle
Toaster
Iron

Safety

Fire blanket
Fire extinguisher

Cupboard in the Hall

Vacuum cleaner
Mop & bucket
2 brushes
2 air dryers
Ironing board
Step ladders

Living room

Coal bucket
Fire utensils
Fire guard
Table
4 Chairs (1 in the master bedroom)
Sofa & chair
TV
DVD player
Amazon Fire stick
3 coffee tables
Rug

Before leaving please check the following

Please remember the following;

- Please leave the cottage in a reasonable state.
- Switch off all the lights.
- Switch all heaters back to their original position. Turn off the oil heaters in the bedrooms if they have been used.
- Switch off the fridge/freezer and leave the doors open as we have found that there is a build-up of ice otherwise.
- Empty the bins and place in the outside bin. Please refer to the notices regarding waste separation.
- Remove empty glass bottles and containers and place in the recycling bin.
- We request that you empty the ash from the fire grate prior to leaving. Empty the fire grate leaving any warm ashes in the metal bucket. If the ashes are fully cold please place in the outside bin (green bin for normal rubbish)
- Please shut and lock all the windows.
- Remove the bed linen and place into the bag provided.
- Ensure you have all your property with you.

*We hope you enjoy your stay
Take care and stay safe*